

## STAY AT HOME. PROTECT THE NHS. SAVE LIVES

## TRADING ADVICE FOR NON-ESSENTIAL SHOPS

To reduce social contact, the Government has ordered certain businesses and venues to close or restrict how they provide goods and services during the national lockdown. Non-essential retail can only continue to operate for pre-ordered click-and-collect, mail order/phone order and delivery services. If you wish to trade in this way, please remember:

- Customers must pre-order goods, either online, by phone or post and must be given a future timeslot for socially-distanced collection or delivery.
- Goods must be collected or delivered off the shop premises and social distancing must be maintained.
- Customers are not allowed to enter the shop at any time.
- Shop doors or market stall shutters
   must be kept locked except to allow the
   temporary passage of goods for pre-ordered
   socially-distanced collection or delivery.
- Signage should be placed on the shopfront to say it is closed and only operating for pre-ordered click-and-collect, mail order/phone order and delivery services. Feel free to use the reverse of this flyer as signage.

CLICK-AND-COLLECT AND DELIVERY





## CLOSED TEMPORARILY DUE TO COVID-19

## PLEASE PRE-ORDER GOODS, EITHER ONLINE, BY PHONE OR BY POST

PLEASE CALL/VISIT

[WRITE YOUR CONTACT NAME/NUMBER/WEB ADDRESS]