

Greater Yarmouth Tourism & Business Improvement Area



JOB DESCRIPTION: CHIEF EXECUTIVE OFFICER

To manage any delegated project budgets, reporting performance and outcomes to the Board. Support the **BID** Board to manage **BID** relationships, grow new networks and influence connections. Work with other **businesses**, organisations and partners on **BID** growth or renewal projects, liaising and communicating as appropriate.

Job Title: Business Improvement District Chief Executive

Reporting to: Company Secretary/Board of Directors

Salary: £42,000

Hours: 37.5 hours per week

Holiday: 25 days p.a. plus English Bank Holidays

Pension: Nest Pension Scheme (3% Employer, 5% Employee)

Notice Period: Three Months

Other: Sick Pay up to 4 weeks at Full Pay, statutory pay thereafter

ROLE SUMMARY:

- 1. To support the Board in delivering the aims of the BID Company.
- 2. To develop and manage key business relationships, including working with the BID renewals and further BID growth opportunities.
- 3. To support key projects including marketing, events, festivals, street entertainment and other initiatives.
- 4. To manage any delegated project budgets, reporting performance and outcomes to the Board.
- 5. To manage the GYTABIA team and relationships between GYBC and other key stakeholders.
- 6. To support the board and officers in the re BID process in Summer 2024.

KEY RESPONSIBILITIES:

Communication and Relationships

- Support the BID Board to manage BID relationships, grow new networks and influence connections.
- Work with other businesses, organisations and partners on BID growth or renewal projects, liaising and communicating as appropriate.
- Deal with enquiries, complaints and queries from businesses, organisations and partners on BID projects.

Project Management

- Develop and implement individual annual project plans to achieve the objectives outlined in the BID Business Plan.
- Monitor and track projects and benchmark nationally, identifying areas of opportunity for the business and feed into decision-making and strategy.
- Support the BID Board to plan, implement and manage key BID projects.
- Organise and participate in BID boards, project groups, meetings and lead as appropriate.
- Present ideas and concepts to a wide range of audiences.
- Work with other businesses, organisations and partners to generate project sponsorship, revenue or in kind support.
- Be responsible for any delegated budgets and deliver all project activity within the agreed annual budget.

Targets and Evaluation

- Provide monitoring and measurement of projects and activities to ensure they add value and deliver agreed outcomes
- Input into the monthly performance targets and reporting

PERSON SPECIFICATIONS:

Experience/Knowledge

- Good understanding of BIDs
- Projects or management experience in a commercial or voluntary business or organisation
- Business liaison experience
- Management of a small team of staff or volunteers
- Grant application experience

Skills

- Proven project and operational management skills.
- B2B engagement experience
- clear ability to lead and inspire a project team
- Good IT skills including the use of word processing, accounting and email packages
- Excellent written and verbal communication skills
- Good interpersonal and communication skills with the confidence to liaise with a wide group of public and private sectors
- Good time management skills with the ability to prioritise a varied and diverse workload and to work independently

Attributes

- Proactive and passionate about improving Great Yarmouth
- Willing to get actively involved on a practical, as well as, strategic level
- Can communicate and work effectively with all levels of business
- Ability to work in a team Good motivator of colleagues
- Proactive and flexible working approach
- Flexible towards working hours, with events at evenings and weekends

To apply, send your CV & covering letter to matt@gyta.com or alternatively send via post to:-

GYTABIA, c/o Stephenson Smart, East Coast House, Galahad Road, Beacon Park, Gorleston, Great Yarmouth, Norfolk, NR31 7RU.

Closing dates for applications – Monday 6th December 2021. Interviews will commence from w/c 13th December 2021.